Shell U.K. Limited

Legal Division

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Dear Mr Donovan

In your letter of 2 June you asked me whether we regard the statement of General Business Principles of The Royal Dutch/Shell Group of Companies to be legally binding.

I have consulted widely on the intention of those responsible for the drafting of the statement. They have confirmed that there was no intention to create a document for use in the courts. It was intended to lay down a code of behaviour by which we think we should be judged by the public at large and in this respect perhaps define higher standards than some other commercial organisations impose upon themselves. Our legal obligations are defined by specific contracts and the general legal principles applying in the relevant jurisdiction. We are subject to the same legal standards as apply to everyone else.

Yours sincerely

R M Wiseman

General Counsel & Company Secretary

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